

# Pam Sheppard

## ACC

### Senior Career Coach



“Dedicated to supporting clients improve their careers and enhance the quality of their personal lives”

Pam has over 25 years senior leadership experience in human resources and coaching, spanning the public and private sector. All her roles have included successfully developing, mentoring, and coaching people in both large and small organizations. Pam's unique background and global experience is combined with a special talent for supporting people in creating personal and professional success. She is committed to excellence, providing exceptional service, and creating mutually rewarding client relationships.

#### Key Areas of Career Expertise & Accomplishments

Her career includes a wealth of experience in strategic management, innovative leadership, along with international business expertise. In the United Kingdom, Pam was a Head of Human Resources (HR) for Birmingham City Council, the largest local government employer in Western Europe. The role covered the full spectrum of HR topics, including strategy, operations, technology, talent management, large scale change management and organizational development.

In 2004, Pam established her own successful coaching and consulting company in the UK and shortly thereafter moved to the USA. Today, she works internationally, coaching clients throughout the world. Executives and business owners seek her out for her authentic understanding of the challenges they face.

#### Education & Credentials

Pam earned an Honors Degree from Birmingham University, Graduate certificate in Business Studies from Solihull College and a Post Graduate Degree in Human Resources from Wolverhampton Business School. A Fellow of the Chartered Institute of Personnel and Development and she is also proud to be a certified ACC coach with the International Coach Federation.

#### Coaching Philosophy

Clients enjoy her quick wit and ability to stand strong in the presence of difficulty and uncertainty. Pam is always reliable, authentic, challenging, creative, pragmatic, and makes a lasting difference with her clients.